

Lifetime Limited Warranty on Pumps & Tub

Look for a quality bath with a good warranty.

Look for a jetted tub that is reliable and will last, and a company with a strong warranty to protect you. **Many baths on the market today have no labor warranty and a short warranty on parts.** This can be frustrating if your bath shows up and doesn't work. Some bath manufacturers will not send anyone out to help you, and you will be left to try and fix the problem yourself. They may ship parts, but no help with labor. That can leave you feeling disappointed and angry.

With a Hydro Massage bath, you can be assured we use higher quality, more expensive components in our baths than anyone else in the industry. We offer a strong limited lifetime warranty on our pumps and the structural integrity of the bath itself. This will give you peace of mind and satisfaction. Over the past 41 years we have had less than 1% service-related issues.

What happens when your jetted pump stops working?

What happens with some other brands:

First, you realize you will spend from \$600-\$900. Next, you realize you have no access to the pump. A plumber will need to be hired to come out and disconnect the drain and **turn the tub upside down** for access to the pump. A service tech will need to be hired to **replace your pump**. When a new pump is installed, the plumber will need to come back out to **turn the tub over and reseal the drain**. Every stage of this process cost you time and money.

What happens with Hydro Massage:

Our therapeutic freestanding tubs with water jet pumps all come standard with an access panel in tub for easy access and servicing. We also strongly recommend our **EZ Connect drain system** for easy installation.



Some competitor's tubs must be disconnected, turned upside down for pump replacement and reconnection.



Hydro Massage tub with an access panel for easy servicing. Normally combined with EZ Connect drain. All of our therapeutic water massage baths have access panels. Some air bubble massage baths come without access panels.

"I have never had a better customer service experience than with this company. These are the 4th and 5th tubs we've ordered from them, and the first ones are still ticking after 18 years. I would order from them again and again."

— Christina Knoles

America or China?

There are many different kinds of companies selling bathtubs!

Hydro Massage has been manufacturing high quality baths for **over 41 years in the USA** and you are buying direct from the factory!



Up to 90% of freestanding bathtubs or parts are imported from China or Asia.



Hydro Massage craftsmen hand make each bath special just for you.

Knowing who you are working with matters. **Why?** Some companies cut corners as standard operating procedure. Things like importing tubs from China but appearing like they are here in the US making them. Appearing like the manufacturer when in fact they are just a middle-man broker. They may or may not help with service issues just as a warehouse.

Hydro Massage Products has been manufacturing jetted tubs for over 41 years in the United States. We stand behind our tubs because it matters to us that you get what we promise. We have a reputation for outstanding customer service, starting with helping you choose the best special-made just for you bath through installation and warranty service. When you're imagining how good you'll feel in your new therapeutic bath. Imagine the company who is going to deliver this experience for you ... Hydro Massage!

USA Bathtub Companies?



Middlemen warehouse in America — full of Chinese made bathtubs.

Here are some of the manufacturers that import the baths from China or Asia: Woodbridge, EAGO, Ariel, Windam, Vanity Art, Emparq, Dreamworks, Baths of Distinction and Aquatica.

This information may change at anytime. We recommend you do research to verify the country of origin.

**Our exclusive
therapeutic series
Hydro Massage baths
have always been
made in the USA.**

"This was a big project and we were a little skeptical ordering a tub just by photos online. Everything was just as described and we couldn't be happier with the tub!"